

CAN CCM SERVICES BE SUB-CONTRACTED TO CASE MANAGEMENT COMPANIES?

The answer is “Yes”; however, these services must be furnished within the United States.

- According to CMS, “CCM services can be subcontracted outside the practice to a US company, assuming that all services are provided within the United States and that all rules for billing CCM to the PFS are met.
- There is a regulatory prohibition against payment for non-emergency Medicare services furnished outside of the United States (42 CFR 411.9).”

The Final Rule relaxed the “Incident to” requirements of delivering non-face-to-face services under this code because CMS determined that the delivery of these services is not dependent upon the nature of the employment or contractual relationship between the clinical staff and the provider. CCM refers specifically to non-face-to-face services performed on behalf of a qualified patient.

CMS states that the requirement of a direct employment relationship or direct supervision is unnecessary. It is also true that services are frequently provided outside of normal business hours or while the physician is away from the office during normal business hours.

Free up your practice clinical staff to deliver patient-facing care!

Dulcian personnel can help your organization create a cost-effective and well thought out implementation of Chronic Care Management (CCM). Using our time-tested business rules approach, we can turn complex regulations and guidelines into flexible, user-friendly software to manage your patients’ chronic care as well as your office’s associated billing, record keeping, and documentation. The resulting system will be able to handle workflow design, care plan development, patient communication, and billing. Our services include training of your personnel to effectively and efficiently use the completed system.